

SMS/MMS for UCaaS

Professionally text from your business phone number.

Expand communication reach

Bring SMS and MMS into your UCaaS environment—whether you're using Microsoft Teams, Cisco Webex, or another platform. This integration lets you send and receive business texts using your work number, ensuring every message is professional, secure, and compliant. Communicate with confidence from one unified solution.



Direct integration with UCaaS

Bring SMS and MMS into your UCaaS platform—whether it's Microsoft Teams, Cisco Webex, or another. With one platform for all conversations, you can keep communication seamless.



SMS/MMS text messaging to individuals and groups

Send SMS and MMS messages to both individuals and groups. Whether you need to communicate a critical update to your team or engage in one-on-one conversations.



Universal accessibility

With this feature, your colleagues, partners, and customers can engage with you effortlessly, regardless of the messaging platform or mobile device they use.



Enhanced collaboration

Easily switch between texting and chatting so you can reach your team members quickly and efficiently, whether they're in the office or on the go.

10DLC

(10 Digit Long Code) compliance

Register campaign then send and receive text and multimedia messages using your work number for business-related text messaging, ensuring all interactions are professional and compliant with industry standards.

Adding SMS/MMS integration into your UCaaS platform opens a world of efficient, responsive, and versatile communication possibilities. Bridge the gap between messaging platforms, simplify collaboration, and stay connected with your team, partners, and customers effortlessly.

You're not just improving communication, you're making it easy!

Improve customer and employee interactions



Time-saving convenience

Say “goodbye” to the hassle of switching between multiple apps to send a text message. Keep all your conversations within one application. This saves time and reduces the risk of missing important notifications.



Improved responsiveness

Stay connected with your colleagues and clients in real-time. With SMS/MMS texting enabled in your UCaaS platform, you can provide quick and efficient customer support, address critical issues, and maintain responsive communication channels.



Enhanced engagement

Whether you’re sharing multimedia content, important updates, or promotional material, engage with your audience in a way that suits your style.

Fusion Connect Calling Services for UCaaS

Fusion Connect’s Calling Services for Microsoft Teams, Cisco Webex, and FusionWorks add full PSTN calling to your UCaaS solution. Turn your UCaaS into a full business phone system. Dial-in/out anywhere, from any device, including SMS/MMS texting from your business phone number.



Visit www.fusionconnect.com to learn more.

Or, contact a Fusion Connect Business Consultant today at 888-301-1721.

