



# Voice for Webex

## Improve Company Collaboration with Cisco Webex Services

**Call, chat, video conference, screen share, and organize projects. One app, any device.**

Unified Communications as a Service (UCaaS) is an all-in-one collaboration solution delivered via the Webex or Teams app. Choose from basic softphone to premium meetings - allowing up to 1,000 participants in a single meeting! Works with nearly all popular operating systems and devices.

### Never miss a call

Backed by a 100% uptime guarantee, Fusion Connect's calling system is always up and running. Even if the UC app is disrupted, you can still receive and forward calls.



\*Availability and pricing may vary by package. Ask us for details.

# Essential Tools for a Successful Remote or Hybrid Team

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## Web & video conferencing

- Improve teamwork by bringing together individuals and teams for scheduled and impromptu meetings
- One-click entry into the conference session, from chat, audio, or video conferencing
- Participants without the app can join a session with a single click within their favorite browser
- Up to 1,000 participants can join
- Share your screen, even allowing guests to have sharing controls
- Call Recording allows retaining records of conversations for compliance, training, etc.

## Digital whiteboarding, share, store files

- Whiteboarding allows the presenter to draw or write on the screen share. Whiteboards can be saved for future reference
- Real-time document editing with team members at the same time in the cloud
- Archive and track changes to a managed project
- Easily search for documents, meeting notes, and other files

## Third Party Integration

Integrates with many of your favorite CRMs, Microsoft Outlook, Dropbox, G-Suite, Jira, Salesforce, and more

## HD video & voice calling

- Create important “face time” with colleagues, distributed teams, partners, and customers
- See real-time reactions during calls; help everyone stay engaged
- Use your softphone, desk phone, and/or mobile phone interchangeably for outbound and inbound calling using your business line and company minutes plan

## Presence & instant messaging

- See when your contacts are available - manually set personalized status. Integrate presence with MS Outlook
- Conduct one-on-one or group IM chats
- Easily search for co-workers and contacts for fast Instant Messaging or Calling
- SMS/MMS Messaging: Engage customers via text and multimedia with fully compliant, 10DLC registered business messaging

## Secure encryption

- Secured collaboration with end-to-end encryption of messages, room names, and files
- Media encryption protects audio, video, and screen sharing during the call
- Indicators for external participants so employees can make informed decisions about the content they share
- DNC & TCPA compliance capabilities ensures that your customer communication is compliant ready



## The Fusion Connect Advantage

### Connect

Connecting anytime, anywhere, from any device is imperative for your business to operate at peak efficiency. To enable this, we deliver a comprehensive set of communication tools all powered by our nationwide IP backbone.

### Protect

Security that creates too much friction slows you down, so Fusion Connect developed a frictionless, zero-trust security approach, that protects end users and infrastructure, including end-devices, data center, and cloud resources.

### Accelerate your business

Speed matters in business. To enable you to move dynamically, we deliver a technology stack designed to provide real-time visibility into your business performance, backed by the industry's most comprehensive service guarantee.



Visit [www.fusionconnect.com](http://www.fusionconnect.com) to learn more.

Or, contact a Fusion Connect Business Consultant today at 888-301-1721.

